

Understanding your mattress

To help your mattress last longer, regular turning and/or rotating is key. For the first 3 months, aim to turn and rotate your mattress every week to keep the fillings nice and even. After that, every 2 weeks will do the trick! Keep it up, and your mattress will thank you with years of comfy sleep.

Non-turn Mattresses

These have one sleeping surface (like Memory Foam, Latex, or Pillow Top), so just give them a regular rotation to keep things fresh.

Seasonal-turn Mattresses

Give these a turn every three months, and don't forget to rotate them from head to foot regularly to keep the fillings evenly settled.

Normal-turn Mattresses

For these, regular turning and rotating is a must. The best practice is to do both in sequence every week to keep your mattress happy and comfy.

Important: When turning your mattress, be careful not to let it fall against the side of the divan - this could damage the springs. Keep it gentle!

Spring Counts

When we talk about spring counts, we're referring to the number of springs in a 150cm (king-sized) mattress.

For other mattress sizes, the spring count will be adjusted in proportion.

Your guarantee

Sleep easy with our free 10-year guarantee on divan sets, bed frames, and mattresses! Plus, we've got you covered for 2 years on other bits like drawers, storage mechanisms, motors, and headboards. (T&Cs apply - check out our website for the full scoop.)

Quick heads-up: soiling your mattress could void the supplier's guarantee, so keep it clean to keep your cover!

your bed

important information
keep these documents
safe for your reference

Thank you for shopping with us!

Before we get into the nitty gritty, there's a few very important things that we need to double check...

Will your new bed fit in your room?

Will your new bed fit through access points?

If you are unsure about the dimensions please call us **within four days** of placing your order so we can assure you are getting the correct size.

Unpacking your new bed

Unwrap your new bed and let it breathe! Remove any packaging and leave it uncovered for a few hours to let any condensation escape. Just remember - keep the packaging out of reach of little ones, as it could be a safety hazard.

That new smell

Your new bed might come with a fresh scent - it's the "new bed" smell! While it won't stick around forever, if you're not a fan, just open the windows and doors to let some air in.

A little circulation goes a long way in getting rid of that new mattress aroma!

Getting used to it

Your new bed might feel a bit unfamiliar at first - don't worry, it's just your body getting acquainted with its new best friend! The plush fillings in your mattress are designed to adapt to your shape, which means a little settling is totally normal.

Most of this happens in the first few weeks, but the settlement varies between manufacturers - typically this can be up to 4cm in the first year. You can help minimise it by regularly turning and rotating your mattress (as long as it's properly supported). Think of it as giving your bed a little TLC - it deserves it!

Making sure it lasts

We get it - your new bed is super tempting, but it's not a trampoline (sorry to burst your bubble).

To keep your mattress in tip-top shape, avoid bending it or parking yourself on the edge for too long. If you've got an adjustable bed, be kind to it: no sitting on it while it's raised, as it might start to sag. Always lay it flat before climbing in or out - your back (and your bed) will thank you!

Keep it clean

Treat your bed like the VIP it is!

Always follow the manufacturer's cleaning and care instructions - they know their stuff.

Why not give your mattress a regular once-over with a soft brush, but never, ever wet clean it (seriously, your mattress will not thank you).

If it does get a splash, stand it on its side, keep it away from direct heat, and let it air dry naturally. Patience is key!

Keep it light

Divan drawers are all about the light life - perfect for bed linen and other lightweight bits.

Overloading them? That's a no-go!

Always check the manufacturer's instructions for the weight limit (they're not bottomless pits, sadly). Don't forget to regularly tighten up the legs and castors, too! And if you're moving the bed frame, handle with care!

Make sure the centre leg stays perfectly aligned - it will save you from any unexpected "bed collapse" drama!

Protection is key

We recommend using a mattress protector to keep your mattress protected from body moisture and other spills. It's an easy way to keep things fresh! Plus, you can remove and wash the mattress protector regularly to maintain that clean, fresh feeling all year round.

Let it breathe

Every morning, toss back those covers and let your bed air out and cool down.

Memory foam, in particular, loves a bit of fresh air - so let it breathe before you dress it back up!

Taking it off

If your mattress has a removable, washable cover, follow the care instructions on the label carefully as incorrect washing will invalidate the guarantee.

Give it some support

The type of bed frame or base you choose can totally change how your mattress feels, so always try before you buy on the right base. For slatted bed frames, keep those slats snug - no more than 7cm apart please! And here's a pro tip: pop a mattress pad between the mattress and the slats. It's a small step that makes a big difference in keeping your mattress in top-notch shape for longer.

SDF anyone?

Sunlight can be a sneaky troublemaker for your furniture, so try to keep it out of direct sunlight when you can.

If your bed's near a window or under glass, consider adding some blinds or curtains to shield it from the sun's rays and help keep it looking its best for longer!

Adjustable beds

Every bed manufacturer sets a weight limit for their adjustable mechanisms, typically around 18 stone (114kg), although many models cater for a much higher weight. If you're unsure or need more details, don't hesitate to ask - we're here to help!