

Keep it clean

Leather is stunning, but did you know sweat, perspiration, and hair products can break down its protective layer? This leads to colour loss, cracking, and peeling - especially on those well-loved head and arm rests. But don't panic, a little love goes a long way! Just stick to the cleaning instructions and add some leather protection cream into the mix to keep things fresh.

All leather meets European standards, but prolonged contact with sweat or hair products can still cause colour changes, which is why vintage pieces like Chesterfields are known for their charming light and dark patches. To keep your leather looking its best, treat it to a cleaning kit and cream once a month. These will help prevent cracking, keep those high-use areas looking fab, and stop ingrained dirt from affecting light-coloured leathers. For pigmented leather, just vacuum away the dust and give it a gentle wipe with a damp cloth and mild soap solution. Easy peasy! **And don't forget, we've got all the cleaning products you need in-store.**

One important thing - never use abrasives like household polish, as they can damage the treated surface of your leather. If you've got an aniline leather piece, it needs a little extra TLC since it lacks the protective coating. Always use products designed for that specific finish and be sure to follow the instructions carefully.

Spills Happen

Accidents happen, but don't worry! If a spill occurs, blot the liquid gently with absorbent paper towels, then dab the area lightly with clean towels. Avoid rubbing, as this can lead to staining. Also, steer clear of placing hot plates or cups directly on your sofa - heat can damage the finish of the leather.

Test Before You Tackle

Before diving into any cleaning, always test your chosen method on an unseen area of your furniture first. It's the safest way to avoid any surprises!

Keep It Cool, Literally!

As much as your leather loves a cosy vibe, never place it near a heating source like a radiator! Direct heat can dry out the leather, causing cracks and damage over time. Keep your sofa comfy and cool by positioning it away from any heat sources. It'll thank you for it later!

Have questions or need more info?
Give us a call - we're happy to help!

Leather

important information
keep these documents
safe for your reference

Thank you for shopping with us!

Before we get into the nitty gritty, there's a few very important things that we need to double check...

Will your new furniture fit in your room?

Will it fit through the access points?

If you are unsure about the dimensions you can check our website, or call us **within four days** of placing your order.

Your guarantee

Rest easy with our free 10-year structural guarantee on all sofas, chairs, corner units, and footstools - standard with every purchase.

Plus, we've got you covered for 2 years on other components and an impressive 5-year guarantee on recliner mechanisms. T&Cs apply, so check our website for all the details!

That new smell

Many people love the natural scent of genuine leather - it's part of the charm! But if you'd rather not have that brand new smell linger, simply open the windows and doors to let the air flow and clear it out. A little ventilation goes a long way!

Making it last

With so many designs and functions, your sofa deserves care tailored to its style - so always follow the manufacturer's instructions.

Here are a few tips to keep it comfy:

- **No bouncing, please:** Discourage kids from turning the sofa into a trampoline. (easier said than done - we know)
- **Mind your shoes:** Hard-soled footwear can scuff up the footrest.
- **Beware of sharp objects:** Keep pets (and their claws) off the leather, and watch out for belt buckles, toys, and watch straps - they can scratch or puncture.
- **Mind the floor:** Use castor cups to prevent dents in carpets and scratches on wood flooring.

Keep it in shape

To maintain that comfy, inviting look, regularly plump up your seat, arm, and back cushions.

If your cushions are reversible, make sure to turn them to ensure even wear.

A little sofa tip: avoid sitting on the edges of cushions and never perch on the arms - this can lead to uneven wear and distortion of both the padding and leather. Zips are there for easy manufacturing, but they shouldn't need unzipping - your sofa's designed to stay in great shape with minimal fuss!

Embrace unique

Leather is a natural product, which means no two hides are the same! Each one tells its own story with unique marks like brands, scars, creases, and growth patterns, all adding to your sofa's individuality.

These natural characteristics, along with varying dye penetration and finishes, are what give your leather its beauty and authenticity. Far from imperfections, they make your furniture truly one-of-a-kind. And don't worry - these hallmarks won't affect the durability or comfort of your sofa. In fact, leather is incredibly resilient and develops a gorgeous patina over time that only adds to its appeal!

As you settle in and enjoy your new sofa, you'll notice creases and wrinkles starting to form in the seat and back cushions. This is part of leather's charm, giving it that relaxed, inviting look.

The leather will stretch, especially in the seat cushions, which receive the most wear. This process, called "pooling," adds to the comfy, lived-in feel you'll love. Over time, you may notice a decrease of up to 20% in the volume of the seat interiors - it's all part of the beautiful, evolving story of your leather.

Colour transfer

Non-colourfast clothes (we're looking at you, denim) can be a bit cheeky and leave their mark on your sofa if they get too cosy. Lighter leathers are especially prone to showing off these unwanted "autographs," so be extra cautious and try reduce potential contact. Keep your sofa looking fabulous by keeping the transfer at bay!

SPF anyone?

Sunlight can be a sneaky troublemaker for your furniture, so try to keep it out of direct sunlight when you can. If your sofa's near a window or under glass, consider adding some blinds or curtains to shield it from the sun's rays and help keep it looking its best for longer!

We like to move it

Motion furniture is designed for comfort and flexibility, so to allow the seat, back, and footrest to move freely, there will be small gaps between components.

Don't worry - this is completely normal and part of the design! You won't see these gaps on a fixed sofa or chair, but they're essential for keeping your motion furniture functioning smoothly.

Keep it moving

Reclining mechanisms come with weight limits to ensure they work smoothly and safely.

Most manufacturers set this at 18 stone (114kg), but some models can handle up to 22 stone (140kg). If you're unsure or need more details, just ask - we're happy to help!

Peace of mind

We hope you've heard about our 5-year stain protection plan! It's designed to keep your new furniture safe from accidental rips, tears, burns, stains, and structural faults - giving you peace of mind for years to come. If you'd like to add this extra care to your order, it's not too late, but we'll need to know before your furniture is delivered. Don't forget to read the terms and conditions to make sure the policy is right for you.